



# Connecticut Business Reopen Complaint Form Data

## UPDATE

As of July 15<sup>th</sup>, 2020

# COMPLAINT FORM DETAILS (1 OF 2)

## Total Complaints: 2445

### Complaint Types

Business is not enforcing cloth mask wearing among patrons or employees	1267	53.4%
Business is creating an unsafe environment in a way that is not described in any of the above options	291	12.3%
Business is not enforcing social distancing among patrons or employees	280	11.8%
Business is open and should not be	207	8.7%
Business is allowing for congregation of groups larger than is permitted	105	4.4%
Business is conducting operations in areas not permitted (e.g. inside when only outside is permitted)	49	2.1%
Business is not cleaning high touch surfaces properly	44	1.9%
Business is not sanitizing equipment	44	1.9%
Business has not provided employees with adequate personal protective equipment (gloves, eye protection)	37	1.6%
Employee has been discriminated against for voicing their concern about safety and health	21	0.9%
Employees have not received training on how to use cleaning products and personal protective equipment	18	0.8%
Business does not have sanitation stations for employees	8	0.3%

### Complainant Types

Non-Employee	2051	84.1%
Employee (Private Sector)	324	13.3%
Employee (Public Sector)	64	2.6%

# COMPLAINT FORM DETAILS (2 OF 2)

## Business Types

Other	846	34.6%
Restaurant/Fast Food	615	25.2%
Grocery Store	203	8.3%
Barber Shop/Hair Salon	97	4.0%
Gas Station	83	3.4%
Recreation (Zoos, Museums, Golf Course)	82	3.4%
Beauty Salon/Nail Salon	70	2.9%
Local/State Government	59	2.4%
Health Care Facility or Hospital	57	2.3%
Professional Service/Other Office	45	1.8%
Auto Dealership	36	1.5%
Auto Repair	34	1.4%
Manufacturing	32	1.3%
Lodging	28	1.1%
Warehouse/Fulfillment Center	26	1.1%
Pharmacy	25	1.0%
Construction-Residential	23	0.9%
Parks/Playgrounds	17	0.7%
Transportation	16	0.7%
Day Care	12	0.5%
Real Estate Office	9	0.4%
Food Manufacturer	9	0.4%
Veterinary Office	7	0.3%
Food Processor	6	0.2%
Construction-Commercial	5	0.2%
Nursing Home/Long-Term Care	3	0.1%